

CONTACTING RL360

LATIN AMERICA



SALES CONTACTS

Leon Sears

Head of Sales - Latin America

T +507 388 2761

M +507 6485 1762

E leon.sears@ifg-ltd.com

Jaime Lopez

Regional Sales Manager

T +506 6420 7373

M +506 8355 7373

E jaime.lopez@ifg-ltd.com

Nicolás Tiscornia

Regional Sales Manager

T +598 26 262 391

M +598 93 925 333

E nicolas.tiscornia@ifg-ltd.com

Ainara Perez

Account Manager - Isle of Man

T +44 (0)1624 681790

E ainara.perez@ifg-ltd.com

Uruguay Office

T +598 2626 2392

T +598 2626 2390

E uruguay@rl360.com

For Spanish language queries

E latam@rl360.com

CUSTOMER SERVICES

csc@rl360.com

Contact for general customer service queries.

NEW BUSINESS

newbusiness@rl360.com

Contact for queries about:

- PIMS
- Oracle
- Regular Savings Plan
- LifePlan
- Paragon increases only
- Quantum increases only
- Regular/lump sum payment increases on the above

PAYMENTS

premiums@rl360.com

Contact for queries about:

- Regular payments (including receipts)
- Credit and direct debit cards
- Payment arrears reports
- Renewal notices

SERVICING

servicing@rl360.com

Contact for queries about:

- Maturities and exits
- One-off and regular withdrawals
- Returned payments

ALTERATIONS

alterations@rl360.com

Contact for queries about:

- Change of address
- Change of investment adviser
- Plan amendments
- Document requests
- General plan information
- Assignments
- Nomination of beneficiaries

DEALING

dealing@rl360.com

Contact for queries about:

- Asset set-ups
- Placement of deals
- Confirmation of receipt and placement instructions