<<Investment Adviser Name>> <<Investment Adviser Address 1>> <<Investment Adviser Address 2>> <<Investment Adviser Address 3>> <<Investment Adviser Address 4>> <<Investment Adviser Address 5>> <<Investment Adviser Address 6>> <<Investment Adviser Address 7>>

29 September 2014

# Please pass this to the investment adviser who looks after the policy below. This is an important notification and you may wish to take action on behalf of your client.

### Dear Investment Adviser

Closure of the Natixis Gateway US Equities Fund Policyholder: <<Policyholder Name>> Policy Number: <<Policyholder No>>

We have been informed by 'Natixis International Funds (Lux) I' that they intend to close their Gateway US Equities fund on 15 October 2014. As your client is invested in this fund we are writing to let you know what this means for your client and their RL360° policy.

We have not written directly to the policyholder. As you are the appointed investment adviser on this policy, you must contact your client as necessary to discuss the details of the closure and your recommended course of action.

# Why is Natixis closing the fund?

The Board of Directors has taken the decision to close the fund due to economic rationalization.

#### What happens now?

We have removed the fund from the <<Product>> range with immediate effect as Natixis are no longer accepting new subscriptions. Consequently any regular premiums (where applicable), received on or after 23 September 2014, have been invested into an alternative North American Equity fund.

Existing holdings in the fund will be retained in the policy until 7 October 2014. After this date we will switch the holdings out of the Natixis Gateway US Equity fund and into the same alternative North American Equity fund.

#### What is the alternative North American Equity fund?

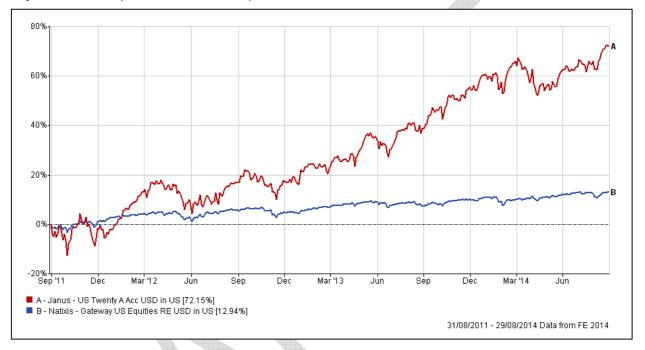
The alternative fund will be the Janus US Twenty fund. Both the Natixis fund and the Janus fund aim to achieve growth through investment in US stocks, however comparing the performance of both funds over a short to medium term, the Janus fund has achieved a higher percentage return.

It is important we make you aware that the Janus fund has performed better than the Natixis fund over the same period. However, this has been achieved through a more concentrated number of holdings with higher volatility and consequently greater risk.

# Fund performance comparison

Fund Name	1 year cumulative performance to 31 August 2014	3 year cumulative performance to 31 August 2014	3 year cumulative annualised volatility to 31 August 2014
Janus US Twenty (USD)	25.04	72.15	14.94
Natixis Gateway US Equities (USD)	5.25	12.94	4.13

# 3 year cumulative performance chart for period 31/08/2011 to 31/08/2014



Source: Financial Express. Figures are calculated on a gross return basis and exclude any product charges.

# **Fund objectives**

For your information below are the fund objectives and annual charges of both the closing Natixis fund and the alternative Janus fund.

"Natixis Gateway US Equity fund"

The fund aims to capture the majority of the returns associated with equity market investments, while exposing investors to less risk than other equity investments. Invests in a broadly diversified portfolio of U.S. stocks.

Annual Management Charge 1.95%

"Janus US Twenty fund"

The fund aims to achieve long term growth of capital through investments in a core portfolio of 20–30 common stocks primarily in the US selected for their growth potential. The fund invests in US companies that typically have a strong competitive position and improving earnings.

Annual Management Charge 1.25%

### What options are available?

If you are unhappy that we will be switching your client's holding into the Janus US Twenty fund, you can tell us at any point up until 7 October 2014 to switch into another fund.

Information about the fund range available to your policy can be found in the 'Downloads' section of our website at: www.rl360adviser.com/downloads/funds.htm

Here you can find a product specific *Investment Guide* detailing the funds currently available and a *Switch Form* which you can use to detail an alternative fund choice. You can also alter the redirection of regular premiums (where applicable) on the *Fund Switch* form.

If you are a registered user of our Online Service Centre and fund switching facility, you can conduct switches and premium redirections online fast and efficiently.

## What if I miss the deadline for providing an alternative fund choice?

Don't worry. Although we will transfer your client's holding and also redirect any regular premiums into the Janus US Twenty fund, you can change this at any time by returning a completed *Switch Form* or by performing a switch online.

### What if I have a query?

For general queries you can contact our Customer Service Team by telephone on +44 (0)1624 681682 or by email csc@rl360.com and they will pleased to assist you further.

Kind regards,

Natalie Hall Director of Marketing «SERVICING AGENT NAME»

# Do you want to manage your client's portfolio online?

Could you benefit from being able to manage all of your clients' policy portfolio's online, at any time, from anywhere in the world with just a couple of clicks or tablet gestures? If so, you should register for our Online Service Centre where you can do just that. Using our online service you can quickly, easily and securely alter the balance of your clients investment mix at any time – so no more hand written switch forms and the need to fax within office hours – you can take control whenever you need.

In addition you can keep tabs on policies using our adviser dashboard and policy health checker – preventing potential issues before they arise. You will also be able to view a policy at a glance with our summary screen, print valuations, and see full transaction histories including premium payments, withdrawals, charges and switches.

Find out how to register today at www.rl360.com