CONTACTING RL360
LATIN AMERICA

SALES CONTACTS

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Uruguay Office
T +598 2626 2392
T +598 2626 2390
E uruguay@rl360.com

For Spanish language queries
E latam@rl360.com

CUSTOMER SERVICES

csc@rl360.com

Contact for general customer service queries.

NEW BUSINESS

newbusiness@rl360.com

Contact for queries about:

- PIMS
- Oracle
- Regular Savings Plan
- LifePlan
- Paragon increases only
- Quantum increases only
- Regular/lump sum payment increases on the above

PAYMENTS

premiums@rl360.com

Contact for queries about:

- Regular payments (including receipts)
- Credit and direct debit cards
- Payment arrears reports
- Renewal notices

SERVICING

servicing@rl360.com

Contact for queries about:

- Maturities and exits
- One-off and regular withdrawals
- Returned payments

ALTERATIONS

alterations@rl360.com

Contact for queries about:

- Change of address
- Change of investment adviser
- Plan amendments
- Document requests
- General plan information
- Assignments
- Nomination of beneficiaries

DEALING

dealinginstructions@rl360.com

Contact for queries about:

- submission of dealing instructions

dealingenquiries@rl360.com

Contact for queries about:

- Asset set-ups
- Confirmation of receipt and placement instruction

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