- <Agent Name>
- <Agent Address>

14 January 2013

Dear Adviser

Important notification which requires your attention. Please ensure this letter is passed to the adviser who looks after the below listed policies.

Please find enclosed a copy of a policyholder notification that we issued.

We are writing to you as you have one or more clients that are affected by this notification, as detailed below:

Policy Number Policyholder

<Policy number> <Policyholder name>

Should you have any general queries about your client's policies, you can contact our Customer Service Team by email csc@rl360.com by telephone: +44 (0)1624 681682 where our representatives will be able to assist you further.

Kind regards,

Natalie Hall

Director of Marketing

Enclosure: Copy of policyholder letter