<Investment adviser name> < Investment adviser address 1>

- < Investment adviser address 2>
- < Investment adviser address 3>
- < Investment adviser address 4>
- < Investment adviser address 5>
- < Investment adviser address 6>
- < Investment adviser address 7>

17 April 2020

# THIS IS A NOTIFICATION THAT AFFECTS THE PLANS LISTED IN THIS LETTER. PLEASE PASS THIS TO THE INVESTMENT ADVISER IN YOUR COMPANY WHO MANAGES THE INVESTMENT CHOICES ON THESE PLANS, AS THEY MAY WISH TO TAKE SOME ACTION.

The plans advised by you and impacted by this notification are listed at the end of this letter. We have not written directly to the owners of the plans listed. As each plan owner has appointed your company in the capacity of investment adviser to manage the investment choices on their behalf, you should contact your clients as necessary to discuss the details of this notification and any recommended course of action.

Dear investment adviser,

### CHANGES TO THE FUND RANGE FOR RL360 LIFEPLAN

We regularly review the funds available to LifePlan to ensure that plan owners continue to have access to a high quality and diverse range of funds, to help them meet their investment goals. We have recently completed a review of some of our investment sectors in the range, and are pleased to be able to announce the following change.

The review process considers the performance and risk profile of funds within the range to determine whether they continue to provide the right outcomes for investors and remain appropriate for the product. As a result, we are intending to remove **one** of our existing funds from the range and switch the holdings to another fund already in the range.

#### What does this mean?

Your clients are invested in the fund that we are removing from the range, detailed below. We have selected an alternative fund and they will be switched into this automatically (including any regular payment allocation) between 17 June and 22 June 2020. They can remain invested in the closing fund they hold until the date we switch them.

If you are happy with our choice of receiving fund then you do not need to do anything. However, if you would prefer to switch to a different fund, it's free of charge and very easy to do.

#### Switching funds is easy

Visit the fund centre for your product at <u>www.rl360adviser.com/fundcentres</u> to help you decide on a new fund, or funds. After that choose one of the following options:

Switch online	Send us your changes
If you are a registered user of our Online Service Centre and have signed up for online switching, log into your account at <u>www.rl360.com</u> and submit your switch online quickly and efficiently.	Download a copy of our <b>Fund Switch Instruction</b> <b>Form</b> , which you will find on the product fund centre website page, complete it and fax, post or email a scanned version back to us using the details on the form.

If you have any questions regarding your client's plans, please get in touch. Please note that due to restrictions imposed as a result of the COVID-19 outbreak we can currently only accept communication via email, so please direct all queries to <u>csc@rl360.com</u> and one of our team will be happy to help.

Kind regards

No: al wit

Chris Corkish Investment Marketing Manager

## Closing fund and its default alternative fund

The below table details the closing fund and the alternative receiving fund we have selected:

Sector: Asia Pacific Equity						
	Closing fund	ISIN	OCF <sup>1</sup>	Receiving fund	ISIN	OCF <sup>1</sup>
	Aberdeen Standard OEIC I Asia Pacific and Japan Equity A Acc	GB00B0XWNJ21	1.59%	Matthews Asia – Asia Dividend A Acc GBP	LU0594556309	1.81%

<sup>1</sup>Ongoing Charge ("OCF") includes the Annual Management Charge plus other operational expenses, so better reflects the total costs applied to the fund.

# Your company is appointed in the capacity of investment adviser on the following plans affected by this notification:

**Plan number** <Plan number> Product
<Product>

Plan owner name <Plan owner name>